

ACCEPTABLE USE POLICY

INTRODUCTION

i-Tech Network Solutions Sdn Bhd ("I-Tech") Acceptable Use Policy ("AUP") is intended to help enhance the use of the Internet by preventing unacceptable use. All users ("Users") of I-Tech's network, facilities and Internet-related services ("Services"), including those customers who pay a monthly fee or otherwise, must comply with this AUP. Installation and continued use of I-Tech's Services constitutes acceptance of this AUP. This AUP will be revised from time to time at I-Tech's sole discretion. A User's use of I-Tech's services after changes to the AUP are posted at <http://www.safehouse.com.my/aup.pdf> will constitute the User's acceptance of any new or additional terms of the AUP that result from those changes. User's violation of this AUP may result in corrective action as detailed below.

I-Tech respects that the Internet provides a forum for free and open discussion and dissemination of information and does not actively monitor use of the Services under normal circumstances. Similarly, I-Tech does not exercise editorial control over the content of any website, electronic mail ("email") transmission, news group, or other material created or accessible over or through the Services. One important aspect of the Internet is that no one party owns or controls it. This fact accounts for much of the Internet's openness and value, but it also places a high premium on the judgment and responsibility of those who use the Internet, both in the information they acquire and in the information they disseminate to others. When Users obtain information through the Internet they must keep in mind that I-Tech cannot monitor, verify, warrant, or vouch for the accuracy and quality of the information that they may acquire. For this reason, Users must exercise their best judgment in relying on information obtained from the Internet, and also should be aware that some material posted to the Internet is sexually explicit or otherwise offensive. Because I-Tech cannot monitor or censor the Internet, and will not attempt to do so, I-Tech cannot accept any responsibility for injury to its Users that results from inaccurate, unsuitable, offensive, or illegal Internet communications.

I-Tech also is concerned with the privacy of on-line communications and web sites. In general, the Internet is neither more nor less secure than other means of communication, including mail, facsimile, and voice telephone service, all of which can be intercepted and otherwise compromised. As a matter of prudence I-Tech urges its Users to assume that all of their on-line communications are insecure. I-Tech cannot take any responsibility for the security of information transmitted over I-Tech's facilities.

VIOLATIONS OF I-TECH'S AUP

Users violate I-Tech's AUP policy when they, their visitors, customers, affiliates, or subsidiaries engage in the following prohibited activities:

- Illegal use - Using the Services to send, receive, store, or transmit any material by email, uploading, posting or otherwise that intentionally or unintentionally violates any applicable local, state, national or international law, or any rules or regulations promulgated there under.

- Defamatory or Abusive Language – Using the Services to transmit any defamatory, harassing, abusive, or threatening material.
- Harm to minors - Using the Services to harm, or attempt to harm, minors in any way.
- Obscene Speech or Materials - Using I-Tech's network to advertise, transmit, store, post, display, or otherwise make available child pornography or obscene speech or material. I-Tech is required by law to notify law enforcement agencies when it becomes aware of the presence of child pornography on or being transmitted through I-Tech's network.
- Forgery or impersonation - Adding, removing, modifying or forging identifying network and message header information in an effort to deceive or mislead is prohibited. Attempting to impersonate any person by using forged headers or other identifying information is prohibited.
- Illegal or Unauthorized access - Using the Services to access, or to attempt to access, illegally or without authorization the accounts, computers, or networks of others, or to penetrate or attempt to penetrate security measures of I-Tech's or another entity's computer software or hardware, electronic communications system, or telecommunications system (otherwise known as “hacking” or “cracking”), whether or not the intrusion results in the corruption or loss of data. Also, any activity that might be used as a precursor to an attempted system penetration (i.e. port scan, stealth scan, or other information gathering activity) is prohibited.
- Copyright, Trademark or Intellectual Property Infringement - Using the Services to engage in any activity or transmission that infringes or misappropriates the intellectual property rights of others, including copyrights, trademarks, patents, trade secrets, or other proprietary rights of any third party, including, but not limited to, the unauthorized copying of copyrighted material, the digitization and distribution of media from copyrighted sources, including but not limited to photographs, videos and music, and the unauthorized transmittal of copyrighted software. Also, engaging in activity that violates privacy or other personal rights of others. I-Tech is required by law to remove or block access to User content upon receipt of proper notice of copyright infringement. It is I-Tech's policy to terminate the privileges of Users who commit repeat violations of copyright laws.
- Collection of personal data - Using the Services to collect, or attempt to collect, personal information about third parties without their knowledge or consent.
- Network Disruptions and Unfriendly / Disruptive Activity - Distributing information regarding the creation of and sending Internet viruses, worms or Trojan horses. Also, using the Services for any activity which adversely affects the ability of other people or systems to use I-Tech's Services or the Internet. This includes but is not limited to pingging, flooding, mail bombing or denial of service attacks. Interference with or disruption of other network users, network services or network equipment is prohibited. It is the User's responsibility to ensure that their network is configured in a secure manner. A User may not, through action or inaction, allow others to use their network for illegal or inappropriate actions. A User may

not permit their network, through action or inaction, to be configured in such a way that gives a third party the capability to use their network in an illegal or inappropriate manner.

- Export Control Violations - Exporting of encryption software over the Internet or otherwise, to points outside the United States where such exportation is illegal.
- Facilitating a Violation of this AUP - Advertising, transmitting, or otherwise making available any software, program, product, or service that is designed to violate this AUP, which includes the facilitation of the means to illegal spam, initiation of pinging, flooding, mail bombing, denial of service attacks, and piracy of software.
- Usenet / Newsgroup - I-Tech Users should use their best judgment when posting to any site that accepts posts, news, links and updates from users, such as newsgroups, message boards, and blogs. Many such sites have charters, published guidelines or FAQs describing what is and is not considered appropriate. Please familiarize yourself with basic netiquette before posting to a newsgroup.
- Other Illegal or Fraudulent Activities - Engaging in activities that are determined to be illegal or using the Services to make fraudulent offers to buy or sell products, including but not limited to pyramid schemes, chain letters, fraudulently charging credit cards, and pirating software.
- Other Activities - Engaging in activities, whether lawful or unlawful, that I-Tech determines to be harmful to its Users, operations, reputation, goodwill, or customer relations.

CORRECTIVE ACTION

As we have pointed out, the responsibility for avoiding the harmful activities just described rests primarily with the User. I-Tech will not, as an ordinary practice, monitor the communications of its Users to ensure that they comply with I-Tech policy or applicable law. I-Tech may, however, monitor its service electronically to determine that its facilities are operating satisfactorily or when required to do so by law, governmental authority, or when public safety is at stake. When I-Tech becomes aware of harmful activities, however, it may take any action to stop the harmful activity as detailed below.

I-Tech may disclose information, including but not limited to, information concerning a User or a transmission made using our network in order to comply with a court order, subpoena, summons, discovery request, warrant, statute, regulation, or governmental request. I-Tech assumes no obligation to inform the User that User information has been provided and in some cases may be prohibited by law from giving such notice.

Finally, I-Tech may disclose User information or information transmitted over its network where necessary to protect I-Tech and others from harm, or where such disclosure is necessary to the proper operation of the system. Finally, I-Tech wishes to emphasize that in using the Services and accepting the AUP, Users indemnify I-Tech for any violation of the service agreement, law, or I-Tech policy that results in loss to I-Tech or the bringing of any claim against I-Tech by any third-party. This

means that if I-Tech is sued because of a User's or Visitor's activity, the User will pay any damages awarded against I-Tech, plus costs and reasonable attorneys' fees.

I-Tech may take any one or more of the following actions in response to violations of this AUP:

- **Issue warnings: written or verbal**
- **Implement screening software designed to block offending transmissions**
- **Suspend the User's account and Services**
- **Terminate the User's account and Services**
- **Bill the User for administrative costs and/or reactivation charges**
- **Bring legal action to enjoin violations and/or to collect damages, if any, caused by violations**
- **Take any other action it deems appropriate**

NOTICE

We hope this AUP is helpful in clarifying the obligations I-Tech and its Users. Any complaints about a User's violation of this AUP should be sent to support@safehouse.com.my . If available, please provide the following information:

- The IP address used to commit the alleged violation
- The date and time of the alleged violation, including the time zone or offset from GMT
- Evidence of the alleged violation